

Start-ups powered by GetFriday

About GetFriday



Why GetFriday?

Flexibility to increase/decrease resource usage

Highly trained personnel with a wide range of skill sets

Quality control and assurance systems

Service available 24/7 with backup support assistance

Highly responsive feedback mechanism for learning and process improvement

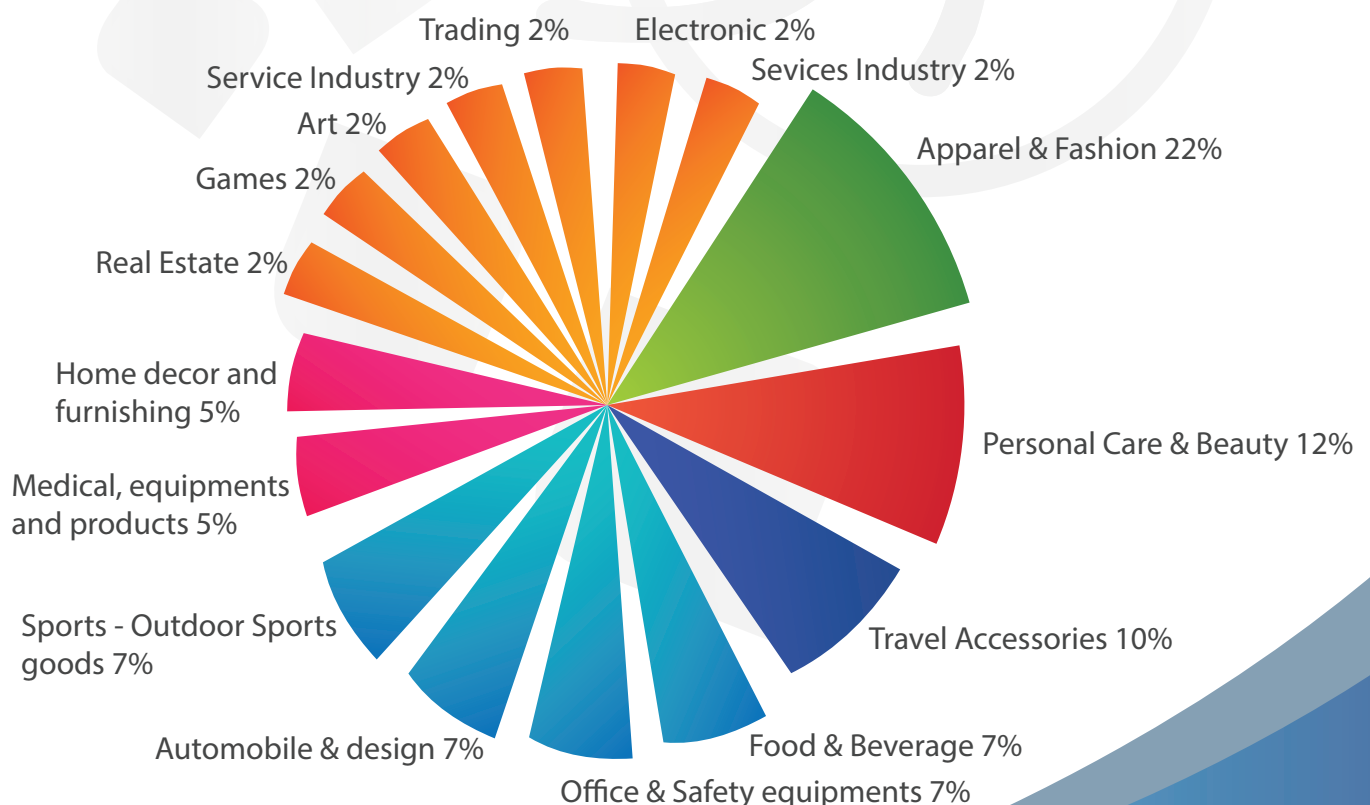
Experience of working with startups & SMEs for over a decade

Stringent security and privacy policies

The GetFriday advantage

- ⌚ We have provided services to over 100 e-commerce start-ups
- ⌚ We are the front-runners in providing customer support and key operational services
- ⌚ GetFriday gives startups the flexibility to adjust resource utilization according to their requirements and scale-up at a much faster rate
- ⌚ As a result, start-ups can experiment, measure, learn and improve their processes without a worry
- ⌚ Consultative approach to providing solutions to our clients
- ⌚ Prompt , 24/7 customer support (voice, chat, and email)
- ⌚ Precise reporting
- ⌚ We partner with clients to understand their business goals and help them succeed'

Breakup of Industries Served By GetFriday



Top Services Handled by GetFriday



How We Support Our E-commerce Clients



What Our E-commerce Clients Say About us



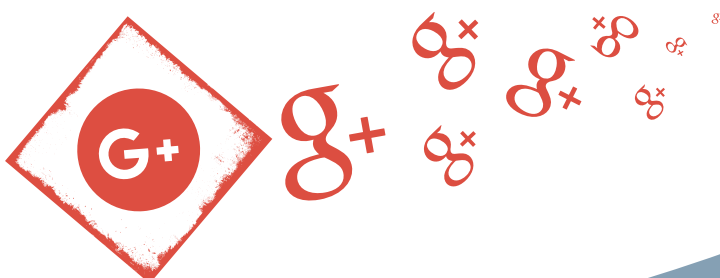
4.8 Rating on **Google Reviews** from 118 clients

Partnering Since 2013

 **Winning in Trading**
Your Blueprint To Forex Success

I use GetFriday as an integral "cog" in my business. The tasks handed over to the GetFriday support team are not only instrumental in the profitability of my business; they are also the backbone of the systems deployed by my company. These tasks are of very high importance, and need to be carried out by an extremely competent team. GetFriday has continually proved to be a company I can rely upon to carry out the processes and tasks assigned to them, and I am extremely impressed with their professionalism, work ethic and talent.

- G K Kaushal
Forex business owner



What Our E-commerce Clients Say About us

Partnering Since 2009



I look at GetFriday as a trusted business partner and consider their employees an extension of our team. Over the years my effort has been to build repeatable processes around critical business functions and then hand them off to GetFriday. Thanks to the quality of the team that works with me on a daily basis, and also to the support I receive from their management, I have a high degree of confidence, which is substantiated by daily execution of work, that committed work will get done on time every time. I look forward to growing my association with GetFriday as we continue to build our business

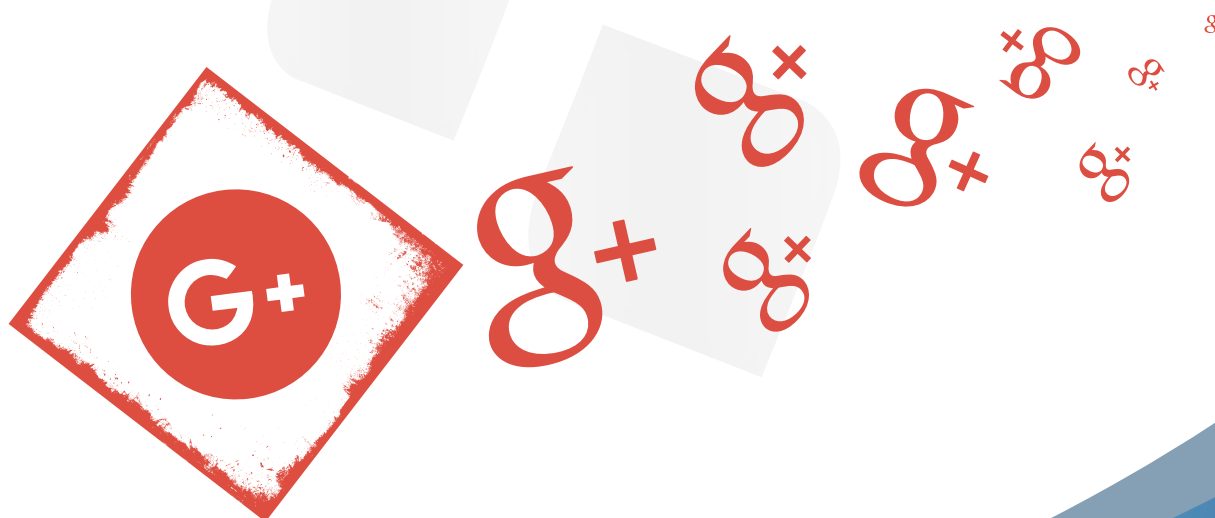
- Sandip Sarwate
Owner

Partnering Since 2013



We've been integrating Get Friday's services into our daily operations for almost a year now and the results have been better than expected. The key, we found, was to adjust our procedures to match their process dependent model. They communicate well on Skype and, even half way around the world, mesh well with our team. Get Friday has also been great about taking on one-off tasks, when we need the help, as well as routine, daily operational duties.-

- Daniel Relich
VP of E-Commerce



Tools used



zendesk



Google Docs



Google Sheets



NETSUITE



Basecamp



High levels of
>adaptability<
new skills &
techniques

Platforms used



SUGARCRM.



WORDPRESS



High levels of
>adaptability<
new skills &
techniques

Contact Us to Scale-up Faster



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Get Friday

Life gets better with GetFriday